DIVISION OF SOCIAL SERVICES Subrecipient Self-Assessment of Internal Controls and Risks

Subrecipient Name: JACKSON COUNTY DSS Date Prepared: AUGUST 14, 2003

CONTROL ENVIRONMENT

Answer yes if activity in question is performed by other agency, i.e., the Finance office or the County Managers office. Each No answer indicates a potential weakness of internal fiscal controls. All No answers require an explanation of mitigating controls or to note planned changes. If more space is needed use the back of the page.

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|----------|-----------|----------|---|
| | _ | ent's P | Philosophy and Operating Style |
| Yes N/A | 110 | | |
| YES | | | Are periodic (monthly, quarterly) reports on the status of actual to budgeted performance and reviewed by top management? |
| YES | | | Are unusual variances between budgeted revenues and expenditures and actual ditures and revenues examined? |
| YES | | | Is the internal control structure supervised and reviewed by management to determine if perating as intended? |
| R Orga | nizat | ional S | Structure |
| _ | | | Is there a current organizational chart defining the lines of responsibility? |
| YES | | 5. | Has all management staff been sufficiently trained to perform their assigned duties? |
| YES | | 6. | Are all key management positions currently filled? |
| C. Assig | gnme | nt of A | uthority and Responsibility |
| YES | | | Are sufficient training opportunities to improve competency and update employees on olicies and procedures available? |
| YES | | | Have managers been provided with clear goals and direction from the governing body of anagement? |
| HUMAN | N RE | SOUR | <u>CES</u> |
| A. Cont | rol A | ctivitie | es / Information and Communication: |
| Yes N/A | <u>No</u> | | |
| YES | | 1. | Are personnel policies in writing?(Can be agency, county or state) |
| YES | | 2. | Are personnel files maintained for all employees? |

| Yes N/A No | |
|-------------------------|---|
| YES | 3. Are payroll costs accurately charged to federal and state grants using time spent in each program? |
| YES | 4. Are accurate, up-to-date-position descriptions available? |
| YES | 5. Do all supervisors and managers have at least a working knowledge of personnel policies and procedures? |
| YES | 6. Does each supervisor and manager have a copy or access to a copy of personnel policies and procedures? |
| YES | 7. Does management ensure compliance with the agency's personnel policies and procedures manual concerning hiring, training, promoting, and compensating employees? |
| | 8. Are the following duties generally performed by different people? |
| YES | a. Processing personnel action forms and processing payrolls? |
| YES | b. Supervising and timekeeping, payroll processing, disbursing, and making general ledger entries? |
| | c. Personnel and: |
| YES | 1) Approving time reports? |
| YES | 2) Payroll preparation? |
| YES | d. Recording the payroll in the general ledger and the payroll processing function? |
| YES | 9. Is access to payroll/personnel files limited to authorized individuals? |
| YES | 10. Are procedures in place to ensure that all keys, equipment, credit cards, etc. are returned by the terminating employee? |
| YES | 11. Is information on employment applications verified and are references contacted? |
| YES | 12. Are all employees given a performance evaluation? |
| ACCOUNTS | PAYABLE |
| A. Control A Yes N/A No | activities / Information and Communication: |
| YES | 1. Has the agency established procedures to ensure that all voided checks are properly accounted for and effectively canceled? |

| Yes N/A No | | |
|------------|----|---|
| YES | 2. | Do invoice-processing procedures provide for: a. Obtaining copies of requisitions, purchase orders and receiving reports? |
| YES | | b. Comparison of invoice quantities, prices, and terms with those indicated on the purchase order? |
| YES | | c. Comparison of invoice quantities with those indicated on the receiving reports? |
| YES | | d. As appropriate, checking accuracy of calculations? |
| YES | | e. Alteration/mutilation of extra copies of invoices to prevent duplicate payments? |
| YES | | f. All file copies of invoices are stamped paid to prevent duplicate payments? |
| YES | | Are payments made only on the basis of original invoices and to suppliers identified on rting documentation? |
| YES | | Is the accounting and purchasing departments promptly notified of returned purchases, e such purchases correlated with vendor credit memos? |
| | 5. | Are monthly reconciliation's performed on the following: |
| YES | _ | a. All petty cash accounts? |
| YES | | b. All bank accounts? |
| YES | | c. All subsidiary accounts to the general ledger accounts? |
| | 6. | Are the following duties generally performed by different people? |
| YES | | a. Requisitioning, purchasing, and receiving functions and the invoice processing, accounts payable, and general ledger functions? |
| YES | | b. Purchasing, requisitioning and receiving? |
| YES | | c. Invoice processing and making entries to the general ledger? |
| YES | | d. Preparation of cash disbursements, approval of them, and making entries to the general ledger? |
| YES | | e. Making detail cash disbursement entries and entries to the general ledger? |
| YES | 7. | Is check signing limited to only authorized personnel? |
| YES | 8. | Are disbursements approved for payment only by properly designated officials? |

| Yes N/A No | |
|--|--|
| YES | 9. Is the individual responsible for approval or check signing furnished with invoices and supporting data to be reviewed prior to approval or check-signing? |
| YES | 10. Are unused checks adequately controlled and safeguarded? |
| YES | 11. Is it prohibited to sign blank checks in advance? |
| YES | 12. Is it prohibited to make checks out to the order of "cash"? |
| YES | 13. If facsimile signatures are used, are the signature plates adequately controlled and separated physically from blank checks? |
| YES | 14. Are purchase orders prenumbered and issued in sequence? |
| YES | 15. Are changes to contracts or purchase orders subject to the same controls and approvals as the original agreement? |
| YES | 16. Are all records, checks and supporting documents retained according to the applicable (state or federal) record retention policy? |
| II. | FINANCIAL ASSISTANCE |
| Each federal a a common una designed to in | S ALLOWED OR UNALLOWED and State program has specific activities that are allowed or that may be unallowed. An example of allowable activity under State or federal programs would be payments for lobbying activities fluence State or federal legislation. Activities allowed or unallowed from each funding source are rant documents, allocation letters, contracts and State and federal legislation. |
| Control Activ | vities / Information and Communication: |
| Yes N/A No | |
| YES | 1. Are expenditures charged to state or federal programs reviewed before purchase orders are issued to ensure that funds are used for services that are allowable? |
| YES | 2. Are expenditure reports reviewed to ensure adherence to Administrative funding limits? |
| All costs charge | LE COSTS/COST PRINCIPLES ged to State or federal funds must be reasonable and necessary for the operation and of the programs for which funding is received. Some funding sources limit the amount of |

Control Activities / Information and Communication:

funding available for administration.

| Yes N/A No | |
|----------------------------|--|
| YES | 1. Does the agency have an approved indirect cost plan to allocate cost between federal programs or between federal and state programs? |
| YES | 2. Has the approved plan been submitted to the Controller's office? |
| YES | 3. Are expenditures charged to state or federal programs required to be processed within the same internal accounting control system as other expenditures of the agency? |
| YES | 4. Are contract subsystems or other means established to prevent overpayments or payments to unauthorized subrecipients? |
| YES | 5. Are payments to subrecipients matched or compared to contracts, agreements or contract subsystems to determine the legitimacy of the subrecipient and that the payment does not exceed the contract or budgeted amount for that subrecipient? |
| YES | 6. Are contract subsystems reconciled to the general ledger monthly? |
| YES | 7. Are payments to subrecipients required to be supported by a properly authorized request for reimbursement or request for an advance from the subrecipient? |
| YES | 8. Are expenditures to state or federal programs reviewed and approved by a person with approval authority? |
| YES | 9. Are personnel responsible for coding expenditures to state or federal programs properly trained to determine expenditures which are allowable and allocable to the federal programs? |
| YES | 10. Is the method of allocating cost understood by persons responsible for coding expenditures to state or federal programs? |
| YES | 11. Does management review supporting documents for allowable services information? |
| YES | 12 Is program information issued by the Division of Social Services distributed to appropriate DSS staff? |
| YES | 13. Are comparisons made between prior year allowable services and current year allowable services? |
| CASH MAN | <u>AGEMENT</u> |
| Control Acti Yes N/A No | vities / Information and Communication: |
| YES | 1. Are requests for reimbursements (1571's) based on actual cash outlays? |

| Yes N/A No | <u>)</u> |
|------------|--|
| NA | 2. Are total advances or reimbursements to subrecipients of agency compared to contracts or agreements periodically? |
| NA | 3. Are reimbursements to subrecipients of agency deferred until after the related expenditure is incurred? |
| | 4. Are the following duties generally performed by different people? |
| YES | a. Preparing the Request for Reimbursement (1571)? |
| YES | b. Reviewing and approving the Request for Reimbursement (1571)? |
| YES | _ 5. Are Requests for Advance or Reimbursement reviewed and approved by persons with approval authority? |
| EQUIPMEN | NT AND REAL PROPERTY MANAGEMENT |
| Control Ac | tivities / Information and Communication: |
| Yes N/A No | <u>)</u> |
| YES | 1. Are fixed asset records maintained that adequately classify and identify individual items, as well as detailing their location? |
| YES | _ 2. If there are any missing assets, is a missing asset form completed? |
| | 3. Is the individual responsible for fixed assets notified when: |
| YES | a. assets are received? |
| YES | b. assets are donated? |
| YES | c. asset location changes are made? |
| YES | d. assets are sold? |
| YES | e. assets are stolen or vandalized? |
| YES | f. assets are reassigned to a different organizational entity or to another agency? |
| YES | 4. Are gains or losses from disposals of fixed assets in proprietary fund types and nonexpendable trust funds properly recognized? |
| YES | _ 5. Are fixed assets tagged when procured? |
| YES | 6. Are the fixed asset subsidiary accounts balanced to the fixed asset control accounts monthly? |

| Yes N/A | No | | |
|-----------|-----------|------------|--|
| YES | | 7. author | Are all asset purchases and receipts approved by a designated person with proper ity? |
| YES | | 8. | Are all disposals of property approved by a designated person with proper authority? |
| YES | | | Has agency management chosen and documented the threshold level for capitalization in ernal Policy/Procedure Book? |
| YES | | 10. | Are all assets tagged? |
| YES | | 11. | Is someone assigned custodial responsibility by location for all assets? |
| YES | | 12. | Is access to the perpetual fixed asset records limited to authorized individuals? |
| YES | | 13. | Is there adequate physical security surrounding the fixed asset items? |
| YES | · —— | 14. | Is there adequate insurance coverage of the fixed asset items? |
| YES | | | Are the procedures documented to repay the state or federal share of any assets disposed ransferred to a different use prior to being fully depreciated? |
| YES | | _16. | Is insurance coverage independently reviewed periodically? |
| YES | | 17. | Is a fixed asset inventory taken annually? |
| YES | | 18. | Are missing items investigated and reasons for them documented? |
| MATCH | ING | , LEVI | EL OF EFFORT, OR EARMARKING |
| Control A | Activ | vities / l | Information and Communication: |
| Yes N/A | <u>No</u> | | |
| YES | | | Is appropriate action taken when matching or level of effort requirements are not being scheduled? |
| YES | | | Are matching or level of effort requirements budgeted for state or federal financial ince programs? |
| YES | | | Is a system in place to ensure that transactions are properly recorded and recorded only or correct matching? |
| YES | | 4. | Are "in-kind" contributions and volunteer services properly documented? |
| YES | | | Do designated officials review the sources of amounts budgeted to meet matching or of effort requirements to determine if they are allowable? |

| Yes N/A No | |
|--------------------------|---|
| YES | 6. Do designated officials review budget reports periodically to determine that matching or level of effort requirements are being met as scheduled? |
| PERIOD OF | F AVAILABILITY OF FEDERAL FUNDS |
| Control Acti | ivities / Information and Communication: |
| Yes N/A No | |
| YES | _ 1. Does the accounting system prevent obligation or expenditure of State or Federal funds outside the availability period? |
| YES | _ 2. Is staff knowledgeable of grant cut-off dates? |
| YES | _ 3. Are unliquidated commitments cancelled at the end of the period of availability? |
| YES | 4. Does management perform periodic review of expenditures before and after the grant cut off date to ensure compliance with period of availability requirements? |
| YES | 5. Does management review budget and actual reports of expenditures and revenues for the period? |
| PROCUREN | MENT AND SUSPENSION AND DEBARMENT |
| Control Acti | ivities / Information and Communication: |
| Yes N/A No | |
| YES | 1. Is there established segregation of duties between employees responsible for contracting; accounts payable and cash disbursing? |
| YES | _ 2. Is the contractor's performance including the terms, conditions, and specifications of the contract monitored and documented? |
| YES | 3. Do supervisors review procurement and contracting decisions for compliance with State and Federal procurement policies? |
| YES | 4. Are procedures established to verify that vendors providing goods and services under the award have not been suspended or debarred by the State or Federal Government? |
| YES YES YES YES | b. methods of procurement, c. contractor rejection or selection, d. basis of contract price, |
| YES | f. requirements for cost or price analysis, |

| Yes N/A | <u>No</u> | |
|------------|--------------|--|
| YES YES | | Other applicable requirements for Federal procurement, Conflict of interest. |
| YES | 6. | Is there written policy addressing suspension and debarments of contractors? |
| YES | time | Is there a system in place to assure that procurement documentation is retained for the period required by the A-102 Common Rule, OMB Circular A-110, award agreements, racts, program regulations, and Social Services Record Retention schedule? |
| YES | | Are there proper channels for communicating suspected procurement and contracting oprieties? |
| YES | | Does management perform periodic review of procurement and contracting activities to mine whether policies and procedures are being followed? |
| PROGRA | AM INCO | <u>OME</u> |
| Control A | Activities / | / Information and Communication: |
| Yes N/A | <u>No</u> | |
| YES | | Are collection policies and procedures clearly documented and communicated to onnel responsible for program income? |
| YES | | Are policies and procedures in place to ensure program income is deposited in the bank reported as collected? |
| YES | | Are there policies and procedures to provide for the correct use of program income as sted by State or Federal program requirements? |
| YES | 4. | Does the accounting system properly identify program income? |
| YES | | Are there proper channels for communicating suspected improprieties in the collection or of program income? |
| YES | 6 | Does management compare actual program income to budget and investigate differences? |

REPORTING

Through periodic reporting subrecipients provide some assurance that funds are being managed efficiently and effectively to accomplish the objectives for which the funds were provided. State and federal program requirements call for a variety of financial, performance and special reporting.

| Control Act Yes N/A N | | Information and Communication: |
|--------------------------|----------------|--|
| YES | _ 1. traine | Are personnel responsible for submitting required reporting information adequately d? |
| Yes N/A No | <u>)</u> | |
| | | Is the DSS-1571 submitted to the Department of Health and Human Services Office of the twentieth calendar day of the month? (or the first workday after if the twentieth is a non-business |
| of Cultura | al Resou | Does the agency comply with proper record retention schedules issued by the N. C. Department rces, Division of Archives and History entitled "Records Retention and Disposition Schedule" for Social Services? (Revised 10/7/2002) |
| YES | 4. | Are salaries paid at the approved rate in accordance with the county pay plan? |
| YES | 5. | Are salaries for all county DSS employees reported on the DSS-1571. |
| YES | 6. | Are fringe benefits claimed at the authorized rate? |
| YES activities | | Are Day sheets maintained by all staff having direct client contact and performing client-related han one program. |

SUBRECIPIENT MONITORING

If Federal or State funds are subgranted by the agency, the agency has the responsibility, as required by Federal and State regulations, to develop procedures to monitor that funds are appropriately spent by its subrecipient. The requirement to monitor applies only in instances where the subrecipient is granted the funds as financial assistance, and does not apply to purchase of service contracts and agreements. For example, an agreement where a subrecipient will determine eligibility for Crisis Intervention Program (CIP) payments must be monitored. An agreement where a contractor provides maintenance to computer systems does not require monitoring, even if Federal or State funds will be used to support the contract.

Control Activities / Information and Communication:

| Yes N/A No | |
|-------------------|---|
| N/A | 1. Is a master list maintained of all subrecipients? |
| N/A | 2. Name and job title of staff member responsible for maintaining list of subrecipients: |
| N/A | 3. Is the master list of subrecipients updated as contracts are signed or terminated? |
| N/A | 4. Do contracts specify that subrecipients obtain an audit in accordance with the "Single Audit Act" (Either OMB A-128, A-110 or A-133)? |
| N/A | 5. Are findings identified in audit reports on subrecipients entered into a tracking system or otherwise identified for an audit resolution process? |
| N/A Yes N/A No | 6. Are responses from subrecipients indicating action to be taken on findings entered into a tracking system or otherwise identified for an audit resolution process? |
| N/A | 7. Are audit findings identified in audit reports for subrecipients assigned to appropriate personnel to resolve the findings? |
| N/A | 8. Are personnel assigned to resolve audit findings sufficiently familiar with the issues to make an adequate resolution? |
| N/A | 9. Is the audit resolution process periodically reviewed to determine that audit findings have been resolved? |
| N/A | 10. Is the monitoring guide up-to-date and does it cover all aspects of the program which would not be included in the compliance audit of the program? |
| N/A | 11. Are monitors adequately trained to evaluate the programs administered by subrecipients? |
| N/A | 12. Do monitors use a monitoring guide? |
| N/A | 13. Do monitors consider factors such as size of grants, prior monitor findings, compliance audit findings, the size of the organization receiving the grant, and the experience of the organization in administering the program in selecting subrecipients for monitoring visits? |
| N/A | 14. Are monitor workpapers, findings, and resolutions reviewed by appropriately designated officials? |

AUDITS / EXAMINATIONS OF AGENCY Yes N/A No **YES** 1. Is the agency audited on a yearly basis by an objective public accounting firm? If so, and if there were findings or questioned costs, please attach a copy of the findings, questioned costs and corrective actions relative to DSS. If there were no findings or questioned costs, please attach a copy of the opinion and management letters that so indicate. YES_____ Has the agency undergone any other examination, monitoring, or investigation (either by an external entity or by internal audit staff) during the past year? If so, please attach a copy of any resulting reports. Child Fatality Review – March 7, 2003 – No findings – Carlotta Dixon: Child Fatality Review Team. Supervisor called Ms. Dixon about a resulting report and was told that one might be sent but she didn't know when. Has the agency undergone any reviews by the Division of Social Services in the past year? **If so, please indicate the name of the review.** Food Stamp Quality Control. **ADDITIONAL INFORMATION** Responses of "No" in this section do not signify internal control weaknesses to be considered in overall evaluation of subrecipient. Yes N/A No Does the agency have a functioning internal audit staff to review the operations of the **NO** 1. agency? ___ **N/A** ___ 2. Does the internal audit staff report to an official independent of the operations under review? **N/A** 3. Do the internal auditors meet the minimum qualifications for the positions they hold? ___ NO 4. Is there an internal audit of program income for Federal or State programs? **CERTIFICATION** I hereby certify that the information presented in this self-assessment of internal controls and risk is true, accurate, and complete, to the best of my knowledge. Agency Name Signature, Agency Director Date

III.